

		INBOUND			OUTBOUND			Time CN On Site	Time CN Off Site	Comments	Call Log
		# Cars Ordered from CN	# Cars Delivered by CN	Variance INBOUND	# Cars Shipping Today	# cars that CN took	Variance OUTBOUND				
Mon	1-Oct-18	36	30	(6)	32	32	0	1-Oct-18 17:00	1-Oct-18 17:30	CN shorted us 6 cars that we ordered.	
Tue	2-Oct-18	57	57	0	22	22	0	2-Oct-18 21:05	2-Oct-18 21:35		
Wed	3-Oct-18	9	9	0	8	8	0	4-Oct-18 1:10	?		
Thu	4-Oct-18	20	20	0	9	9	0	4-Oct-18 21:45	?		
Fri	5-Oct-18	11	11	0	12	12	0	5-Oct-18 16:35	?		
Sat	6-Oct-18	24	26	2	28	28	0	?	?	CN brought 2 cars that we did not order.	
Mon	8-Oct-18	24	24	0	36	36	0	8-Oct-18 17:09	8-Oct-18 19:09		
Tue	9-Oct-18	40	44	4	25	25	0	10-Oct-18 1:20	10-Oct-18 3:00	CN brought 4 cars that we did not order.	
Wed	10-Oct-18	24	24	0	26	26	0	10-Oct-18 20:29	?		
Thu	11-Oct-18	18	18	0	19	19	0	11-Oct-18 20:05	11-Oct-18 21:30		
Fri	12-Oct-18	15	25	10	29	29	0	12-Oct-18 23:20	?	CN brought 10 cars that we did not order.	
Sat	13-Oct-18	14	13	(1)	24	24	0	13-Oct-18 16:20	13-Oct-18 17:26	CN shorted us 1 car.	
Mon	15-Oct-18	51	51	0	35	35	0	15-Oct-18 17:05	16-Oct-18 ?		Tyler from LC called to tell me they had 51 cars at LC and more coming and they were going to bring in 68 cars tonight. I told him we didn't have that much space, due to the 2 tracks being used for outbound. He said he would come in with light engine, and pull the 35 car outbound first, then bring cars. I told him we still don't have room for 68. He argued that we had space for 300 cars onsite. I spoke to conductor and he said he would take everything he could to East Yard, in order to make room and then we could order 51. I let Tyler know - he was very happy with the 51, and didnt mention bringing in the extra 17 that he initially said were on their way over from Thornton.
Tue	16-Oct-18	19	18	(1)	27	27	0	16-Oct-18 23:35	17-Oct-18 3:00	CN shorted us one car.	
Wed	17-Oct-18	25	0	(25)	29	0	(29)	-	-	CN did not show up.	
Thu	18-Oct-18	25	25	0	53	53	0	18-Oct-18 17:12	19-Oct-18 2:10		
Fri	19-Oct-18	29	0	(29)	24	0	(24)	-	-	CN did not show up.	
Sat	20-Oct-18	48	55	7	47	47	0	20-Oct-18 17:36	20-Oct-18 22:15	CN brought 7 extra cars.	
Mon	22-Oct-18	25	24	(1)	27	27	0	23-Oct-18 0:15	23-Oct-18 3:31	CN shorted us one car.	
Tue	23-Oct-18	27	28	1	28	28	0	23-Oct-18 21:00	24-Oct-18 3:40	CN brought our inbound cars (plus one extra that we did not order) and pulled our outbound cars, but they left our 28 outbound cars and 6 Terrapure and Erco cars outside of our plant. The blocked our access to the north yard and severely limited the amount of switching we could do in the west and east yards. CN attributed this to engine failure and said they would pull those cars tonight.	
Wed	24-Oct-18	30	0	(30)	28	28	0	25-Oct-18 12:25	25-Oct-18 15:05	CN pulled the 34 cars that were sitting outside of the plant overnight. They did not bring today's inbound or pull today's outbound. They said that they had operational issues and that they would come on Thursday morning.	
Thu	25-Oct-18	0	0	0	24	0	(24)	-	-	CN arrived at ~12:30 PM on Thursday to deliver Wednesday's inbound cars and pull Thursday's outbound. We did not order the 5 cars that were at Lynn Creek because CN delivered cars too late for us to clear our inbound tracks before the end of the day. CN did not show up Thursday night to pull the outbound.	
Fri	26-Oct-18	27	27	0	51	51	0	26-Oct-18 21:55	27-Oct-18 2:15	The new ordering process for segregating chlorine cars on separate tracks does not segregate the chlorine cars and we can no longer see them on the order screen so we had to call CN West to order them. We will work with CN to fix this.	
Sat	27-Oct-18	26	33	7	28	28	0	28-Oct-18 1:04	28-Oct-18 2:15	CN brought 7 cars from Thornton that we did not order.	
Mon	29-Oct-18	32	32	0	26	26	0	30-Oct-18 0:40	30-Oct-18 3:40		
Tue	30-Oct-18	12	10	(2)	29	29	0	30-Oct-18 16:50	30-Oct-18 19:10	CN shorted us 2 cars.	
Wed	31-Oct-18	25	22	(3)	29	29	0	31-Oct-18 17:28	31-Oct-18 19:40	CN shorted us 3 cars.	
Thu	1-Nov-18	4	0	(4)	21	0	(21)	-	-	CN did not show up.	Called Yard Master, Randy, around 4pm when I saw a track of 30 cars arrive at Lynn Creek. He said they could bring them in and that I should go ahead and order them. CN ended up not coming in last night to pull outbound nor bring empties.
Fri	2-Nov-18	40	33	(7)	40	40	0	2-Nov-18 21:05	3-Nov-18 1:40	CN shorted us 7 cars.	Called Yard Master, Randy - He said they would only bring the same track of 30 cars, as the other cars are on VY track and they werent planning on getting them. I told him that we will see if the crew make enough space for them to bring these cars in one trip, so they wont have to come light engine. He said that would save them a lot of time. I called back later, spoke to Tyler and confirmed we have made tracks available.
Sat	3-Nov-18	27	27	0	23	23	0	4-Nov-18 0:57	4-Nov-18 1:45		
Mon	5-Nov-18	34	32	(2)	25	25	0	5-Nov-18 18:35	5-Nov-18 21:20	CN shorted us 2 cars.	
Tue	6-Nov-18	31	23	(8)	27	27	0	6-Nov-18 18:12	6-Nov-18 20:20	CN shorted us 8 cars.	
Wed	7-Nov-18	17	4	(13)	33	33	0	7-Nov-18 17:34	7-Nov-18 19:55	The 8 cars we had been shorted the previous day were all that were at Lynn Creek. We ordered 9 acid cars from Thornton as we are getting desperately low. CN shorted us 4 cars from Lynn Creek and didn't bring any from Thornton.	
Thu	8-Nov-18	37	0	(37)	23	0	(23)	-	-	Ordered all 28 cars at Lynn Creek. The same 9 acid cars at Thornton were still on order. CN did not show up.	
Fri	9-Nov-18	28	0	(28)	51	0	(51)	-	-	No cars moved from Thornton to Lynn Creek so the same cars as Thursday were on order. CN did not show up again.	
Sat	10-Nov-18	62	44	(18)	68	68	0	10-Nov-18 17:50	10-Nov-18 22:20	CN shorted us 18 cars.	
Mon	12-Nov-18	47	39	(8)	23	23	0	13-Nov-18 1:30	?	CN shorted us 9 cars that we ordered, and brought 1 that we did not order.	
Tue	13-Nov-18	42	38	(4)	24	24	0	14-Nov-18 2:45	14-Nov-18 4:30	Both CN West and Lynn Creek asked us to take 51 cars. We only had room for 42 so that is what we ordered. CN brought us 38 cars, shorting us 5 cars that we ordered and bringing 1 extra car that we did not order.	Christian at LC called to ask if we could take 51 cars tonight. Our conductor said he could only make room in the West yard for 42 cars. CN West email to ask the same thing. Both were told we would only have room for 42.
Wed	14-Nov-18	40	26	(14)	24	24	0	14-Nov-18 23:50	15-Nov-18 1:50	CN shorted us 14 cars.	
Thu	15-Nov-18	37	23	(14)	25	25	0	16-Nov-18 10:20	16-Nov-18 12:20	CN did not arrive until mid-morning on Friday causing a huge disruption to our rail crew's day. They shorted us 14 cars.	
Fri	16-Nov-18	19	0	(19)	25	0	(25)	-	-	CN did not show up. They pulled the Friday out track on Monday morning ~9:00 AM and did not deliver the cars ordered Friday or Saturday.	
Sat	17-Nov-18	24	24	0	52	0	(52)	19-Nov-18 8:20	19-Nov-18 14:30	CN did not show up over night. They pulled the Saturday out track on Monday morning ~10:30 AM and delivered the cars ordered Saturday at ~1:30 PM.	

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Mon	19-Nov-18	17	13	(4)	37	37	0	20-Nov-18 7:58	20-Nov-18 9:58	CN was on site at 8:30AM and 10:30AM to pick up cars and at 1:30PM to drop off cars. This was incredibly disruptive to the rail crew's day. We did not order all of the cars at Lynn Creek because we did not know, at our ordering deadline of 1PM, that CN was on the way to deliver us 24 cars from Saturday's order. CN arrived at ~8AM on Tuesday, again disrupting our day. Of the 17 cars we did order CN did not bring 11 but instead brought 7 that we did not order. Of the 11 cars we were shorted 9 were acid causing us to cut acid production rate.	I called LC yesterday to ask if they would be bringin us cars as they has already been to our site 3 times today. I specifically asked if we were going to get the acid cars on NF49. I didn't get the name of the person I spoke to but he said if I ordered the cars then they would bring them. (These cars were not brought in)
Tue	20-Nov-18	51	30	(21)	16	16	0	21-Nov-18 6:20	21-Nov-18 9:29	CN arrived at ~6:30M on Wednesday, again disrupting our day. They shorted us 21 cars.	
Wed	21-Nov-18	40	36	(4)	25	25	0	22-Nov-18 7:53	22-Nov-18 9:15	The cars that we were shorted on Tuesday were on VY tracks, which CN traditionally does not deliver. 21 chlorine cars showed up at Lynn Creek overnight and, since we are close to shutdown, we cancelled some the VY cars that remained on order from Tuesday night and ordered the track that contained the chlorine cars. CN arrived at ~8AM, again disrupting our day. They shorted us 4 cars, 2 acid and 2 chlorine.	
Thu	22-Nov-18	33	24	(9)	28	28	0	23-Nov-18 7:35	23-Nov-18 9:52	CN arrived at ~7:30AM, again disrupting our day. They shorted us 9 cars.	
Fri	23-Nov-18	47	0	(47)	25	0	(25)	-	-	The 9 cars that CN shorted us on Thursday were still on the VY tracks, which normally don't get delivered to us when ordered. We ordered an additional 38 cars from Thornton. CN did not show up.	
Sat	24-Nov-18	48	30	(18)	46	46	0	25-Nov-18 2:15	25-Nov-18 3:45	One additional car arrived at Lynn Creek and was ordered. 22 of the cars on order from Thornton on Friday had moved to Lynn Creek. CN brought 30 of the 32 cars on order from Lynn Creek and none of the cars from Thornton.	
Mon	26-Nov-18	40	0	(40)	36	0	(36)	-	-	CN did not show up and no cars moved from Thornton to Lynn Creek.	
Tue	27-Nov-18	40	24	(16)	51	51	0	27-Nov-18 17:24	28-Nov-18 4:15	Only the same 24 cars that were on order from Monday are at Lynn Creek. There are over 150 cars at Thornton Yard. Most are on the same tracks they have been on all week. Jim has put in a Shut Down log with CN. Owen has lowered production. CN brought the 24 cars from Lynn Creek on Tuesday night.	
Wed	28-Nov-18	80	45	(35)	13	13	0	29-Nov-18 2:15	29-Nov-18 4:00	CN shorted us 19 cars.	
Thu	29-Nov-18	23	0	(23)	23	0	(23)	-	-	CN did not show up.	
Fri	30-Nov-18	49	28	(21)	45	45	0	1-Dec-18 5:40	?	CN shorted us 21 cars.	
Sat	1-Dec-18	30	0	(30)	6	0	(6)	-	-	CN did not show up.	
Mon	3-Dec-18	38	18	(20)	26	26	0	3-Dec-18 17:00	?	CN shorted us 20 cars (all the VY tracks plus one NF track).	Spoke to Christian at Lynn Creek. He said they were coming today. I told him we were going to shutdown if we don't get cars, so he said he would make us a priority. I told him we can have everything ready if they could come early today, he said they might. He said the cars on VY tracks are definitely not coming tonight (13 caustic).
Tue	4-Dec-18	44	0	(44)	7	0	(7)	-	-	CN did not show up.	
Wed	5-Dec-18	66	33	(33)	31	31	0	6-Dec-18 1:30	6-Dec-18 4:00	CN shorted us 33 cars.	Rob B called LC this morning - they said they werent sure when they could get here, maybe around noon. Rob B called them again and they said they wouldn't be coming until tonight, and they will not be bringing all the cars we ordered.
Thu	6-Dec-18	34	0	(34)	7	0	(7)	-	-	CN did not show up.	Preet at CN called, she asked what the max amount of cars we could take tonight would be, as she is trying to get CN to move cars. We have tracks 0,1,3 open - that is about 60 cars.
Fri	7-Dec-18	43	37	(6)	38	38	0	7-Dec-18 15:30	8-Dec-18 3:35	CN shorted us 16 cars that we ordered and brought 10 that we did not order.	
Sat	8-Dec-18	43	28	(15)	7	7	0	9-Dec-18 3:10	9-Dec-18 4:26	CN shorted us 15 cars.	
Sun	9-Dec-18	0	16	16	0	0	0	10-Dec-18 5:03	?	Extra switch. CN brought us 10 cars we had been shorted on previous days and 6 that we had not yet ordered.	
Mon	10-Dec-18	45	40	(5)	37	37	0	11-Dec-18 4:25	11-Dec-18 8:20	CN didn't clear the site until 8:20AM, delaying the start of our day. They shorted us 17 cars that we ordered and brought 12 that we did not order.	
Tue	11-Dec-18	40	35	(5)	28	28	0	12-Dec-18 2:45	12-Dec-18 5:00	CN shorted us 5 cars.	
Wed	12-Dec-18	39	0	(39)	21	0	(21)	-	-	CN did not show up.	
Thu	13-Dec-18	56	23	(33)	41	41	0	13-Dec-18 17:24	14-Dec-18 2:10	CN shorted us 35 cars.	
Fri	14-Dec-18	44	23	(21)	19	19	0	14-Dec-18 21:45	?	CN shorted us 21 cars.	
Sat	15-Dec-18	43	35	(8)	14	14	0	16-Dec-18 3:00	16-Dec-18 4:00	CN shorted us 8 cars.	
Mon	17-Dec-18	61	40	(21)	27	27	0	18-Dec-18 2:15	18-Dec-18 4:00	CN shorted us 21 cars.	
Tue	18-Dec-18	36	0	(36)	20	0	(20)	-	-	CN did not show up.	
Wed	19-Dec-18	46	21	(25)	37	37	0	19-Dec-18 14:00	20-Dec-18 0:30	CN arrived early to deliver the inbound and shorted us 25 cars. They returned over night to pull the outbound.	
Thu	20-Dec-18	70	45	(25)	6	6	0	21-Dec-18 0:55	21-Dec-18 3:55	We cleared space in the west yard to order 70 of the 98 cars CN had at Lynn Creek. They brought 45 cars, shorting us 25.	
Fri	21-Dec-18	53	22	(31)	8	8	0	22-Dec-18 0:25	22-Dec-18 4:00	CN shorted us 34 of the cars that we ordered and brought 3 cars that we did not order.	
Sat	22-Dec-18	45	40	(5)	9	9	0	23-Dec-18 3:45	23-Dec-18 5:00	CN shorted us 5 cars.	
Mon	24-Dec-18	34	34	0	33	33	0	24-Dec-18 20:40	25-Dec-18 4:00	CN showed up on time and brought us all 34 cars that we ordered. This hasn't happened since November 3.	
Tue	25-Dec-18	0	26	26	0	0	0	25-Dec-18 18:43	25-Dec-18 19:45	There was no service scheduled for December 25 and no cars ordered. CN showed up with 26 cars anyway.	
Wed	26-Dec-18	12	22	10	29	29	0	26-Dec-18 18:18	26-Dec-18 19:20	We ordered 12 of the 91 cars at Lynn Creek. CN brought all 12 cars that we ordered and 10 that we did not order. They left track 0 fouling tracks 1, 2 and 3.	
Thu	27-Dec-18	0	27	27	27	27	0	28-Dec-18 5:20	28-Dec-18 9:30	There were 70 cars at Lynn Creek. We did not order any cars because our west yard was congested. CN brought 27 cars over night anyway, jamming them in and fouling tracks 0, 1, 2 and 3. They did not pull the outbound and clear the yard until 9:30 AM, taking away 3 hours of our day that were needed to clean up the mess that they left.	
Fri	28-Dec-18	15	22	7	28	28	0	29-Dec-18 2:00	29-Dec-18 4:15	CN shorted us 5 cars that we ordered and brought 12 cars that we did not order.	
Sat	29-Dec-18	24	24	0	26	26	0	29-Dec-18 17:12	29-Dec-18 17:55	CN shorted us 7 cars that we ordered and brought 8 cars that we did not order.	
Mon	31-Dec-18	24	24	0	35	35	0	1-Jan-19 4:30	1-Jan-19 7:40	CN did not clear the site until 7:40 AM, delaying the start to your day by about an hour. They did, however, bring all the cars we ordered and did not bring any cars that we did not order.	
Tue	1-Jan-19		0	0			0				

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Wed	2-Jan-19	40	26	(14)	42	42	0	3-Jan-19 1:30	3-Jan-19 3:00	CN shorted us 34 cars that we ordered and brought us 24 cars that we did not order for a net short of 6 cars.	
Thu	3-Jan-19	39	39	0	51	29	(22)	3-Jan-19 23:30	4-Jan-19 1:30	CN shorted us 6 cars that we ordered and brought us 6 cars that we did not order. We tried to ship 15 cars to storage but there was a problem with billing. As a result CN only pulled 29 cars of our 51 car outbound.	
Fri	4-Jan-19	39	40	1	43	29	(14)	4-Jan-19 23:20	?	CN brought us one car that we did not order and left 14 cars behind because of billing errors on cars to storage.	
Sat	5-Jan-19	24	29	5	46	25	(21)	6-Jan-19 5:45	6-Jan-19 7:00	CN brought us 5 cars that we didn't order and left 21 cars behind because of billing errors on cars to storage.	
Sun	6-Jan-19	0	0	0	21	21	0	6-Jan-19 15:45	6-Jan-19 16:30	CN did a make-up switch in the afternoon and picked up the acid cars that had been left behind on previous days.	
Mon	7-Jan-19	45	62	17	37	30	(7)	7-Jan-19 23:55	8-Jan-19 5:35	CN brought us 17 cars that we did not order and left 7 cars behind because of billing errors on cars to storage.	
Tue	8-Jan-19	26	26	0	32	25	(7)	8-Jan-19 20:15	8-Jan-19 23:35	CN left 7 cars behind because of billing errors on cars to storage.	
Wed	9-Jan-19	21	21	0	34	34	0	9-Jan-19 21:05	9-Jan-19 21:25	Billing errors on cars to storage finally fixed and CN pulled all the cars on the out track.	
Thu	10-Jan-19	24	24	0	29	29	0	10-Jan-19 22:25	11-Jan-19 1:45		
Fri	11-Jan-19	27	27	0	21	21	0	12-Jan-19 0:05	12-Jan-19 0:55		
Sat	12-Jan-19	24	24	0	41	41	0	12-Jan-19 17:22	12-Jan-19 20:25		
Mon	14-Jan-19	25	26	1	30	30	0	15-Jan-19 0:32	15-Jan-19 3:14	CN brought one car that we did not order.	
Tue	15-Jan-19	25	25	0	23	23	0	15-Jan-19 23:55	16-Jan-19 1:05		
Wed	16-Jan-19	27	28	1	31	17	(14)	17-Jan-19 3:08	17-Jan-19 5:38	CN brought one car that we did not order.	
Thu	17-Jan-19	40	40	0	24	10	(14)	17-Jan-19 17:15	17-Jan-19 19:56	CN left 14 cars behind claiming "operational issues".	
Fri	18-Jan-19	16	17	1	28	28	0	19-Jan-19 0:44	19-Jan-19 1:50	CN brought one car that we did not order.	
Sat	19-Jan-19	19	31	12	25	25	0	20-Jan-19 0:01	20-Jan-19 0:42	CN brought 12 cars that we did not order.	
Mon	21-Jan-19	35	35	0	27	27	0	22-Jan-19 0:12	22-Jan-19 3:25		
Tue	22-Jan-19	17	20	3	30	30	0	22-Jan-19 21:05	23-Jan-19 1:00	CN brought 3 cars that we did not order.	
Wed	23-Jan-19	5	15	10	19	19	0	24-Jan-19 3:17	24-Jan-19 5:31	CN brought 10 cars that we did not order.	
Thu	24-Jan-19	26	26	0	18	18	0	24-Jan-19 21:35	25-Jan-19 2:35		
Fri	25-Jan-19	28	28	0	23	23	0	25-Jan-19 22:06	26-Jan-19 0:28		
Sat	26-Jan-19	6	6	0	17	17	0	26-Jan-19 16:00	26-Jan-19 16:30		
Mon	28-Jan-19	24	27	3	35	35	0	28-Jan-19 18:20	28-Jan-19 19:30	CN brought 3 cars that we did not order.	
Tue	29-Jan-19	24	27	3	30	30	0	29-Jan-19 16:30	29-Jan-19 18:30	CN brought 3 cars that we did not order.	
Wed	30-Jan-19	21	21	0	29	29	0	30-Jan-19 18:37	30-Jan-19 23:59		
Thu	31-Jan-19	30	35	5	24	24	0	31-Jan-19 20:33	31-Jan-19 21:58	CN brought 5 cars that we did not order.	