

**Submitted to the Canadian Transportation Agency (Form submission)**

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Although it is great news that airline carrier's must repay people who's flights were cancelled due to Covid, how about those of us who spent money on WestJet vacations? We get nothing but a 24 month travel credit. The pandemic is still in full gear. It is recommended that we do not travel. WestJet will not deal with anyone on refunds in the form we paid. I booked directly through WestJet and put a vacation for \$2500 on my visa. I have also tried the refund through the credit card company who's response after 6 months said WestJet will refund eventually, we are closing the claim. This is so unfair to all of us. Why is the Government not stepping in as the last I had heard, theft was illegal.