

 Notes

Done

June 27, 2018 at 18:24

I travelled on sunwing air in March of 2018, they damaged my baggage on the way there and were incredibly rude when attempting to get the right paperwork for the report that i had to submit. Upon return I have been attempting to receive compensation for the bag they destroyed. They first offered me \$120, then when I proved to them my bag was worth \$220 they offered \$150. When i would not agree to only receiving a portion of my bag reimbursement they offered me the \$220. They then sent me a document to sign that is a release that states that if I speak on the compensation received they can sue me for the damage that I did to their company. As per the Montreal convention I believed they were responsible to reimburse me for the bag, not threaten me.



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