

Comments on proposed regulations published in Canada Gazette, Part I, Volume 158, Number 51: Regulations Amending the Air Passenger Protection Regulations

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Provision of Information

Labour disputes involving unionized employees of the carrier should not be considered an exceptional circumstance. It does not make any sense that consumers should bear the burden of being denied compensation when a flight disruption occurs due to a carrier's labour disruption. This falls within the control of the carrier.