

**Submitted to the Canadian Transportation Agency (Form submission)**

**Name:** Annette LeLievre

**Subject:** Consultation on new refund requirements

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I have called and spoken to agents from Westjet airlines numerous times regarding my flight cancellation and the voucher issued. I do not want a voucher and would like my refund now and not in a year's time or longer! This is absolutely unacceptable!! I was to attend a wedding which was canceled due to Covid. Aside from that, I canceled the flights booked because I am immune compromised and my health is my number one concern. There should not be an application for a refund with a "possible" approval. Due to my health condition, I will not be flying in the future. Being penalized should not even be on the table!!