

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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Thank you for revising the APPR. I'm so glad our current regulations are being revised as they leave so many loopholes for the airlines. Personally, I have been affected by disruptions, and have made several claims under both APPR and EU261. Frankly speaking, the European rules offer so much more protection for air travelers. I would strongly suggest amending the APPR to become very similar.

AirPassengerRights.ca has coauthored a 25 page document which details proposed changes to the APPR. As a regular flyer (with a 6+ hour delayed flight, and a 27 hour delay in getting to my destination within Canada, both in the last month), I wholeheartedly support these proposals.

1. Reword the definition of Denied Boarding to remove the massive "overbooking" loophole that was introduced in the APPR, that has negatively affected thousands of passengers. See page 6ff.
2. Amend refund rights. I would strongly recommend that travel credit / vouchers not be considered a valid type of refund or compensation. See page 9ff.
3. Tighten the definition of Exceptional Circumstances. The currently proposed statement is still much too wide. The whole maintenance / safety issue thing under the current APPR creates a massive loophole for airlines. See pages 13-18.

I am unable to write more here. Please carefully review the attached document and consider it as having my full endorsement.

Thank you.

<Attached document was PIAC/APR submission>