

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

Name: Ankit Bansal

Date: 2023-08-06

Air Canada: "This flight was delayed due to unforeseen maintenance that does not include scheduled maintenance or mechanical problems identified during scheduled maintenance. is determined to be within our control but required for safety-related reasons and you are not eligible to receive any compensation."

Unforeseen Maintenance - It is a loophole that an airline is using knowing that they are invincible. Who made them invincible? You guessed it. Our Government. It is a shame that airlines are being allowed to escape by labelling it as "safety-related". Please make airlines pay compensation for this vague reason. I don't believe I need to say anymore since a word to wise is sufficient.