

## Submitted to the Canadian Transportation Agency (Form submission)

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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As a regular passenger **<Removed >**, I have a few pieces of feedback.

1. Regardless of the proposed changes, the CTA should consider a database of delayed/cancelled flights that trigger compensation and the amount of compensation a passenger is entitled to. **<Removed >**
2. I believe it should be up the passenger to request compensation under APPR. The CTA should ensure the airlines are providing accurate information, however, I don't think the airline should be obligated to pay everyone automatically.
3. Although the current APPR states that airlines MUST respond to the passenger APPR request in 30 days, there is no accountability, penalty or enforcement of this clause. (My personal experience is both WJ and Flair have not responded to me in a timely manner).
4. I think the airlines should be required to pay interest on money outstanding.  
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Let me know if you want to hire me. Best regards.