

## Submitted to the Canadian Transportation Agency (Form submission)

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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I have 2 feed backs for you, please see attachment.

**<Removed >** Airlines need to be accountable, we have paid, services need to be rendered at a given time. The stress that is given to us by the delays/cancellations and then having to chase after compensation is unreasonable. There should be a third party that has a considerable amount of weight to do this for us unique passengers.

**<Attachment removed for privacy reasons>**