

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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Delays due to weather mechanical and technical issues should not be a reason for opting out from compensation

1 Any delay over one hour. The airline should be forced to compensate, automatically know constant application process, which basically means endless wait before any compensation is provided.

2 Airlines any transportation provided, should provide proof of reason for a delay

3 Airline should not be nickeling diming people to death, charging for everything from seat to a glass of water to carry on

4 Immigration issues. Stopping the airline from providing service should not be a reason to not provide compensation for a delay.

5 If a delay is over an hour, airlines should provide refreshments and accommodation and food for passengers, while they wait

6 There should be transparency in every process provided and means for Delay

7 Penalties and fines for airlines should be raised to exorbitant amounts to ensure compliance, and the legislation should have enough strength to ensure enforcement and compliance

8 The process should be just like in Europe, which is the gold standard

