

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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I strongly feel the current Air Passenger Bill of Rights lacks accountability from the Canadian Airlines. The proposed changes are very confusing, and I am not a lawyer. Which I think you have to be - perhaps the document could be written in layman's language? Is my suggestion. With regards to Canadian Airlines - CURRENTLY - they are NOT being held accountable for their actions. **<Removed >**