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Enough of the fake concern about protecting consumer rights in Canada. The Canadian Transportation Safety Agency (TSA) is a shill for Canadian airlines. Open up the skies to any airline company that wants to fly in Canada. The American carriers are almost as bad but at least there is some competition. I have met mobsters that have more honesty and integrity than Canadian Airlines, Forget the BS about finding a balance and a Canadian solution for passenger rights in Canada. The European Union (EU) has the platinum standard for passenger rights. Adopt that EU Regulation in its entirety. No loop holes, no under the table deals involving the crooked Canadian bureaucrats and politicians and their future lucrative corporate board appointment to Canadian air carriers. Ryan Air, Easy jet and the like are not fun to fly but at least they are cheap and are held accountable by the EU.