

## **Submitted to the Canadian Transportation Agency (Form submission)**

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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It is the consumer who needs to provide feedback to the airline by NOT purchasing a ticket. Economic protest is the best way to have airline make their service timely and comfortable.

As for providing food and water....well if the traveler is so short on cash they cannot provide this for themselves in the airport, they should not be flying.

Wait times on the tarmac once loaded should be a maximum of 30 minutes. After this, off load and then re-load if the passenger still consents to travelling with the airline. If the passenger declines to travel with this airline, a full refund should be authorized immediately in order for the passenger to book alternate arrangements or not.

It used to be airlines provided service with a smile and on schedule. Let us get back to this.

Thank you,

Deborah Comaniuk