

## **Submitted to the Canadian Transportation Agency (Form submission)**

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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I strongly agree that air passenger rights should be much stronger, like they are in Europe. Airlines in Canada are constantly having flights delayed/cancelled, without providing any notice, explanation, or compensation to customers. Whenever they are delayed, they constantly blame it on weather so that they won't have to pay passengers, even if the weather is fine in both location. Another frequent strategy is to blame "safety concerns", so that they don't have to pay, even if it's their own hiring/staffing policies and processes to blame, because they don't have enough staff to run the flight. Airlines should not be able to cancel or delay my flight without compensation because of a storm 3 days ago in a different city. There should be an oversight body that determines the cause of the delay, not just the airline, because they have no incentive to be truthful. Airlines should have to build redundancies and wiggle room into their schedules, in order to avoid minor delays building up and compounding over time.