

## **Submitted to the Canadian Transportation Agency (Form submission)**

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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**Date:** 2023-08-09

The proposed changes seem to me to help clarify the rights of passengers. From my experience, the biggest areas of confusion have surrounded determining which delays fall within the airline's control and the communication from the airline about compensation to which passengers are entitled. The proposed changes address both of these issues.