

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

Name: Amir Dabir

Date: 2023-07-11

I think you need to clear you back log of complaints. Right now, the process is broken,

I personally have a claim from 9 months ago and no resolution. You can't fix the backlog issue by adding more complaints.

Right now, Canadian don't feel the government can fight for them regardless of the their right. What good is having right for compensation if the Airlines didn't pay.