

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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If I hire a plumber who agrees to come by tomorrow to fix my sink, but then does not show up because traffic was bad, cannot demand I pay him. Nor should I have to!

Consumers pay for a service, if the service is not rendered why would we still be required to pay for it?

Dealing with weather is part of running an airline company, as traffic is for delivery drivers. Airlines should account for and deal with this part of their business. If they don't like the 'risk' of weather then pick a different business to run.

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