

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

Name: Melissa Flynn

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Allowing the airline to determine the cause of a passenger's delay or cancellation is preposterous and akin to leaving the coyote to guard the hen house.

There have been many, many instances over the last 18 months where the airline I'm travelling with states the reason for a delay as crew constraints or mechanical issues, yet in the eleventh hour - changes the reason to "weather" or "safety concerns", thereby absolving themselves of any responsibility for compensation. You are allowing the airlines to create, and jump through, their own loopholes and the CTA is losing any consumer credibility in the process.