

## **Submitted to the Canadian Transportation Agency (Form submission)**

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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If you pay for a flight and you cancel. You should be given a full refund back in which payment was given. No more cancelation insurance with all these different terms and conditions and having to do the run around. Refund should be given in full no questions asked. No credits or travel banks. These airlines know how to take your money, hold your money but don't know how to refund your money. Enough is enough!!