

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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Date: 2023-07-28

I believe the recent changes made were a good start, however, the airlines continue to use loopholes (aka lies) to absolve themselves of blame. When flights are delayed significantly or cancelled altogether due to “safety issues” when the real reason is they don’t (or never had) adequate staff for the flight, labeling it a safety issue is a lie. The airlines need to be better prepared for day to day operations; hire & train adequate staff numbers allowing for all the possible scenarios of vacation time, sick time etc AND do not schedule flights/sell seats on a plane that they cannot guarantee will actually take place. If an airline is able to continuously operate with impunity & seriously inconvenience/impact so many people’s lives, why would they stop? There have to be fines for the airlines AND compensation for the flyers to punish the airlines; maybe they will stop this behavior!