

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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<Removed> Your proposed changes talk mostly about financial compensation, while I'm sure even a healthy 35 year person is more concerned about getting to point B or getting off a delayed flight. Compensation is a distant 2nd. Seeking compensation for an airline infraction (even if it is obvious, or your case is good) is often more frustrating than the actual event. Airlines will make getting compensation more difficult as a result of your new rules. At that point anything from lost luggage to having a stroke onboard is moot. My comment, please include more pro-active solutions, hard requirements, which are preventative in nature, moreover financial compensation. Everybody wins.