

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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Good Day,

In addition to strengthening rules surrounding air passenger rights with respect to airlines, airports and airport services must also be considered. I fly approximately 100 flights per year. Quite often it's the lack of ground crew and other airport field staff that cause delays. I see more airport staff in suits just wondering around the airport than field workers on the tarmac working. As a significant portion of my airline ticket is airport taxes and fees, I believe the airports and their contract companies should be held to account as well.

Thank you,

Jeff Holmes

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