

## **Submitted to the Canadian Transportation Agency (Form submission)**

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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ALL Departments must be held accountable for effective change. Baggage handlers, security, customs and immigration, mechanics, airport infrastructure, are all equally as responsible as airlines for on-time performance! With computer programs, it shouldn't be difficult to determine where the weak link is in every situation. This will also create more efficient and conscientious workers! This will provide a much more pleasant experience for everyone!