

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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Date: 2023-07-21

<Removed > I'd suggest that the language around providing the passenger a reason for the delay be tightened up to include the actual reason(s). The airlines seem to be responding vaguely to this part of the rules on purpose. I'd suspect to make it as difficult as possible for a consumer to know whether or not the issue was in the airlines control and subsequently whether or not they have a claim.