

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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As a Canadian citizen living in <Removed >, air travel is expensive and poorly managed. I've accepted that while traveling home, I'll need to spend extra time in Toronto or Montreal. It's the reality of the current situation. Although I wish Airlines that consider themselves Canadian and receive funding from the government should be required to offer better service, I understand this isn't the consultation at this time. I want to say that the reason for the delay needs to be expanded. <Removed > Delays should be considered per leg of a journey not purely based on the expected time of arrival at the final destination.