

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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Canada is an international embarrassment in the area of airline travel.

I'm a reluctant flyer, but I do want to travel. It's been years since I have, even before the pandemic.

I cannot bring myself to do it because of the near certainty that I'll be bumped from my flight and/or have my belongings lost, not to mention my personal nightmare of being trapped on the runway for 6 hours with no food/drink/washroom/air conditioning.

On top of this, there is no reasonable hope that airlines would ever fix such a situation, let alone offer appropriate compensation.

I'm just not prepared to get my hopes up for a nice vacation only to have an exceedingly greedy and dysfunctional industry destroy them.

Airline CEOs say meaningful passenger protections will increase costs and hurt the industry.

I say that the industry has already ruined itself with its extreme, egregious behaviour and any additional costs would be more than made up for by people like me flying a bit more because they'll actually be treated like human beings.

I truly wish Canada would fix something for once instead of eternally bowing to near-monopolies and kicking the can down the road for an entire generation--or more!