

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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Hello: I welcome tightening of regulation pertaining to airline compensation.

<Removed> The new regulation seems simpler but still leaves lots of opportunity for airlines to evade responsibility. **<Removed >** I know of Europe's excellent protections for passengers, as do you. It is simply unfathomable to me why Canada refuses to accept the excellent model that the EU provides. Please remove the wiggle room still available to airlines or we will be back at table tightening regulations in two years. You have a responsibility to protect passengers from egregious airline behaviour like my WestJet experience. Please tighten the regulation further. Thank you for your consideration.

Hugh MacIsaac