

## Submitted to the Canadian Transportation Agency (Form submission)

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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I fully support these changes. They will strengthen passenger protection and bring Canada in line with regulations that are in place elsewhere. **<Removed >**

Airlines in Canada make more money by overscheduling and inconveniencing passengers when the inevitable disruptions occur than they would by operating fewer flights more reliably, and so they have no incentive to improve their operations. We need legislation to provide that incentive.

The airlines will claim that the new rules will raise fares and force some of them into bankruptcy. The airlines in Europe claimed the exact same thing when EC261 was introduced. Yet fares in Europe remain very cheap today and not one airline went bankrupt because of EC261. Instead, operations in Europe improved considerably so that the airlines would not have to pay out compensation.