

## **Submitted to the Canadian Transportation Agency (Form submission)**

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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**Date:** 2023-07-20

The adjusted limitations are good and better than before. When an airline denies compensation or plans to deny compensation they should be required to provide detailed documentation as to why. The onus should never be on the passenger to prove they deserve compensation, by default it should be assumed the passenger deserves the compensation and it's up to the airline to definitively prove that's not the case.

The time bounds on the resolution process are good if they can be met.