

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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I highly support those changes, especially the amendments to "Circumstances not considered exceptional". Most other companies don't get away with saying "sorry I don't have enough staff, wait several hours for your food / goods / work", airlines should be held to the same standard. Thank you for taking the time to write up the amendments, it means a lot to Canadian Travellers like us.