

## **Submitted to the Canadian Transportation Agency (Form submission)**

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

**Name:** Alan Quirt

**Date:** 2023-08-03

These changes all appear to be sensible and long overdue. They would bring our protection for Canadian air travellers closer to those that have been available in Europe for some time.

The detailed regulations will be key to whether these changes will in fact be effective. Airlines must be required to provide remedies automatically without waiting for passenger complaints. And if airlines fail to provide remedies, enforcement needs to be swift, without waiting years for a hearing at an understaffed tribunal.