Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

Name: Amanda Robinson

Date: 2023-07-15

I don't feel these changes provide sufficient clarity to passengers or airlines as to situations. I think the document needs to be more prescriptive on these matters. **Removed >** The airlines currently will do anything in their power not to compensate passengers. For example, we were provided 4 days worth of 'food vouchers', that could only be used at the airport, and the options were fast food, fast food, or fast food, and several vendors declined to take them. What is described in here doesn't address that. We also had to find our own hotel when the flight was cancelled **Removed >**. With your new changes, I don't feel that this item is addressed.