

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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The current regulations are weak and allow the airlines to skirt compensation for a multitude of reasons. I had a situation with Air Canada where I got downgraded from Business to Economy. I am 14 weeks into an e-mail thread with Air Canada and it's going nowhere. **<Removed >** How is this useful in anyway? The regulations need strengthening, or just copy the European guidelines, they work well. The complaint timeline needs to be brought down to under 4 weeks to be useful