

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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Date: 2023-07-11

1-For whatever reason there is a delay in flight, the customer should be compensated for disruption or airline should arrange an alternative arrangement for the traveller so that they can fly to their destination

2- For delayed or missing baggage, passengers should be compensated without any lame excuse.