

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

Name: Sarah Simms

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Hello,

It feels like a conflict of interest that the organization who provides compensation is able to deny it. There are very few details given from the airline for reason for delay, with blanket statements such as “unplanned maintenance” that are used frequently. It additionally does not make sense that crew shortage is outside of the airlines control.