

Submitted to the Canadian Transportation Agency (Form submission)

Subject: Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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There should be absolutely no need to arrive at the airport 4 hours before take off for an internal flight. At most international flights airports suggest you turn up 3 hours before takeoff. Appalling service.

There should be no restrictions in respect of compensation, compensation should be paid in all cases. If you have 2 flights cancelled in one day, regardless of the reason, the compensation should be in excess of 5,000 CD