

## **Submitted to the Canadian Transportation Agency (Form submission)**

**Subject:** Consultation on proposed changes to strengthen the Air Passenger Protection Regulations

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The current CTA rule that a passenger gets compensated for flight cancellations and delays only for issues within an airline's control is too loose, and as a result, is frequently used by airlines to deny passenger's request for compensation. For example, airlines could easily claim that mechanical issues are not within their control if they are detected outside of scheduled maintenance or are unforeseen. The airline does not have to prove the unexpected nature of the mechanical issue even if the flight has a history of delays and cancellations. The CTA rules should be changed so that ALL mechanical issues except for collision with wildlife are within an airline's control. **<Removed >**

**<Attachments removed for privacy reasons>**