

**Submitted to the Canadian Transportation Agency (Form submission)**

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**Subject:** Consultation on new refund requirements

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Pei wasn't told about Covid til March. I booked two tickets in February 29. WestJet cancelled my flights and didn't even notify us. I found out when I went on their site in May. I have written and called many times to no avail. We are seniors who wanted to see our family in Calgary. We can not afford to lose over 500.00 dollars. We can't travel. No WestJet out of PEI. WestJet doesn't listen and has every excuse. Please fix this