

**Submitted to the Canadian Transportation Agency (Form submission)**

**Name:** Carlos E Martinez

**Subject:** Consultation on new refund requirements

**Date:** 01-06-2021

First of all, thank you for doing this.

Carlos Martinez

Due to the covid 19 testing for reentry announced last December 31, 2020, our family decided not to travel on January 7th. My son (11 years old) is severely Autistic and any medical procedure on him is extremely difficult.

We contacted the airline, but they offered no accommodation, no refund nor credit for a later flight.

I think that situations like this require some sort of accommodation. I completely understand the Government's requirement and it is beyond the airline control, but it is also beyond our control by putting us in a very likely situation where we may not be able to perform the test on him, or we would have to put him to sleep to do so. (which we consider unreasonable for his case).

I appreciate your consideration of a situation like this.

Regards

Carlos Martinez