

## Contact Type

Contact Type: **Airline/Industry**

Organization Name: **AEGEAN AIRLINES S.A.**

## Contact Information

First name: **Maria**

Last name: **Alipranti**

## Comments

**Feedback: Aegean Airlines S.A. is a Greek air carrier, not operating flights to Canada but may only be acting as a marketing carrier in the context of a code share agreement with a Canadian airline.**

**As a European organization, our operations are in compliance with EU Regulation 261/2004 providing for air passengers' rights (attached hereto). The said Regulation does not provide for a fee for the processing and closing of eligible air travel complaints, only stipulates that each country will designate a competent authority for the handling of such claims (Article 16) without any additional fee.**

**In view thereof, we believe that no additional fees should be due, otherwise the said fees should be lower, ranging on or about 250 Euros.**

Upload files

**EU Regulation 261\_2004.pdf (131445 B)**

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