

Contact Type

Contact Type: **Consumer organization/Passenger advocate**

Organization Name: **Airport Management Council of Ontario (AMCO)**

Contact Information

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Comments

Feedback: Through this submission, the Airport Management Council of Ontario (AMCO) intends to raise concerns over the potential impact on regional connectivity if an air travel complaints fee is instituted at the current proposed sum. There is a hypothesis that air carriers will seek to recuperate costs through the air passenger market, which may impact the business case to pursue regional routes in the near future. Regional routes are vital routes; therefore, affected airports wish to see a robust market in which air carriers seek to expand service, rather than focus on matters of unforeseen costs and increased risk. It is with these concerns that AMCO requests that the CTA critically analyze the potential effects on regional passenger service if the proposed air travel complaints fee goes ahead. Both potential cost increases for regional routes as well as the increase of risk for airlines need to be considered. Please see the attached document for more detail.

Upload files

AMCO to CTA Submission - Complaints Fee.pdf (167818 B)

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