

**BEFORE THE
CANADIAN TRANSPORTATION AGENCY**

In the matter of:

Air Travel Complaints Fee Proposal

COMMENTS OF CATHAY PACIFIC AIRWAYS LIMITED

On behalf of Cathay Pacific Airways Limited (Cathay Pacific), we appreciate the opportunity to respond to the Canadian Transportation Agency (CTA) regarding the Air Travel Complaints Fee Proposal for recovering costs for associated with processing eligible air travel complaints.

Pre-pandemic, Cathay Pacific operated 1,400 pairs of international passenger flights from Hong Kong to the following destinations in Canada in 2019: Vancouver (YVR) and Toronto (YYZ), including tag flights HKG – YVR -JFK and HKG-JFK-YVR.

Post-pandemic, Cathay Pacific operated 876 pairs of international passenger flight from Hong Kong to the following destinations in Canada in 2023: Vancouver (YVR) and Toronto (YYZ).

As such, we have a substantial interest in the outcome of this Fee Proposal.

Cathay Pacific supportive the comments submitted by the International Air Transport Association regarding this Air Travel Complaints Fee Proposal.

Thank you for considering our comments.