

Contact Type

Contact Type: **Passenger/Consumer**

Contact Information

First name: **Adam**

Last name: **McLeod**

Comments

Feedback: It is frustrating to deal with travel delays and disputes with airlines. This proposed legislation will not solve the problem. Setting the precedent that the airline has to pay regardless of wrong doing is dangerous. Can you think of any other industry where that is the standard? It will just encourage passengers to file frivolous complaints knowing that the airline will have to pay for it. Many spiteful people will file a complaint just to get revenge on a incident where they felt wronged. I find it appalling that the government has to spend so much money on each complaint however this is not the answer.

Upload files

Your submission will be considered a public document and may be posted on the CTA website. Please do not put any personal or confidential information in free-form text boxes or attachments you submit.