

Contact Type

Contact Type: **Passenger/Consumer**

Contact Information

First name: **Garry**

Last name: **Borgacci**

Comments

Feedback: Airlines should have to automatically provide compensation when delays and issues occur no need for passengers to file complaint. Any complaint file by passenger and processed airline should pay for the service. This would ensure lesser claims. It would be easier for the airline to provide better service and pay then have to deal with complain and then have to pay for the complaints service . The onus is to heavily placed on customers and passengers .Airline must be forced to prove the reason for the lack of service . Junk fees should be removed .

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