

Contact Type

Contact Type: **Passenger/Consumer**

Contact Information

First name: **Shuangshuang**

Last name: **Yang**

Comments

Feedback: It is a great solution. Without this \$790, the airlines always refuse to compensate, and push the passenger to CTA to take a chance. My only suggestion is that give the airlines another chance on existing cases. If they agree to compensate before CTA's process, waive the \$790.

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