

**Submitted by email to the Canadian Transportation Agency**

**Subject: ESA on passenger aircraft**

Dear committee; the fact that governments and airlines allowed this to start years ago was always rather astounding to me. And of course with few and weak rules in place people took advantage of it to the detriment of fellow passengers. I'm surprised this fiasco has gone on this long especially with many people complaining of allergies. The news article about ESA in the Jan 31 2020 Vancouver Sun was an eye opener. I did not realize the problem had become so bad. I was a frequent flyer until a few years ago and fortunately never had to sit beside one of these ESA types, but I certainly did hear some commotion a few times between feuding passengers. And then the stewardess stuck in the middle. Good grief. ESA is simply abused by passengers feeling entitled and not wanting to pay an additional fare for their "pet" in cargo. I can only imagine the discomfort of sitting next to a ESA that is pissing, crapping, whining, barking all the way. Seats are cramped and then add this "treat" in and we wonder why passengers wig out.

My opinion is stop it all and only trained and properly certified service dogs only are the only animals allowed in the cabin. Give people an inch and they eventually take a mile and at others expense.

Craig Kerstens

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