

Submitted by email to the Canadian Transportation Agency

Subject: Airline requests to adjust public compensation

Hello,

In no uncertain terms would I endorse allowing airlines any more leeway in giving Canadians anything less than full rebates on cancelled flights and current compensation for delayed flights.

My wife and I are currently held hostage by Westjet for a family vacation which was to occur last March. Westjet holds 16 thousand dollars of our money as future credits for flights. That's \$16,000 dollars that I have paid taxes on and cannot use. Our extended family of 16 including grandchildren will be hard pressed to arrange for another time all together in the foreseeable future. Meanwhile Westjet keeps our money

It is sad and reprehensible that our government, and your agency, cannot and will not require airlines to fully compensate travelling Canadians, similar to many other countries including the US and Europe.

It makes me sick to spend more time and energy fighting airlines and my own damn government in putting Canadians first in your policies, rather than corporations.

My two cents , for what it's worth. Which apparently isn't much...

Don Dunnigan