

Submitted by email to the Canadian Transportation Agency

Subject: Requests for Temporary Adjustments to the Air Passenger Protection Regulations

I feel that this request by the airline industry members should be denied outright.

I have tried to obtain a refund for my cancelled Air Transat flight (May 2020) that I had booked in January (pre-Covid) with no success to date. Until the airlines agree and finally refund money owed to all passengers faced with this dilemma, they should not be allowed to submit any such requests to the CTA.

If the CTA is really serious in supporting passengers rights, it must deny this and any future requests by the airlines until all refunds due to Covid cancellations are repaid.

Thank you,

Ezio Bobbato