

Submitted to the Canadian Transportation Agency (Form submission)

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Subject: Consultation on new refund requirements

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Hi there,

I believe there should be a consideration for refunds for people diagnosed or self quarantining that had to cancel their flights due to the legal responsibility of having to stay home. I was diagnosed and had to cancel my flight and received only a credit back. While this was appreciated, i asked for a refund in the form of original payment as i was financially impacted by my diagnoses. I believe that this should be considered as it is not fair for the people following the countries/provinces restrictions to not receive refunds