

Submitted by email to the Canadian Transportation Agency

Subject : emotional support animals.

I am responding to your survey on emotional support animals on board aircraft being a flight attendant .

1) there needs to be a limit as to how many animals are carried .

2) there needs to be guidelines as to where they are to be placed in the cabin , in particular how many rows apart .

i) not close in proximity – I operated a flight where 2 dogs fought being a row apart- neither were in a harness or on a leash.

ii) they should absolutely not be at bulkhead locations (take off / landing) . That is a problem – not secured while on the floor - a projectile hazard in any evacuation plus injury to the dog .

3) there needs to be a limitation to size of the animal .

- I have operated several flights : **1)** where a Great Dane lay on the floor with no room for the other 2 passengers seated in that same row (a full flight) and either the dog's head or legs were out in the aisle , **I am serious !**

It was an obstruction to everyone getting to the washroom on the 5 hour flight to say nothing of a danger to passengers / crew tripping and particularly dangerous for injury to the dog .

2) same thing – a full size labrador –poodle and another flight it was a standard poodle that obstructed the entire row lying across all 3 passengers of which only 1 was the owner .

Other passengers should not have to be faced with this situation of no where to put their feet , legs , small carry on luggage. .

Thank you for your time .

Harriet **(Removed)**